

**Counseling Center, Christ Community Church, 80 Memorial Drive, Pinehurst, NC 28374**

### **CONSENT FOR TELEHEALTH CONSULTATION**

1. I understand that my counselor wishes me to engage in a telehealth consultation.
2. My counselor explained to me how the video conferencing technology/phone calls that will be used to affect such a consultation will not be the same as a direct client/counselor visit due to the fact that I will not be in the same room as my provider.
3. I understand that a telehealth consultation has potential benefits including easier access to care and the convenience of meeting from a location of my choosing.
4. I understand there are potential risks to this technology, including interruptions, unauthorized access, and technical difficulties. I understand that my counselor or I can discontinue the telehealth consult/visit if it is felt that the videoconferencing or phone connections are not adequate for the situation.
5. I have had a direct conversation with my provider, during which I had the opportunity to ask questions in regard to this procedure. My questions have been answered and the risks, benefits and any practical alternatives have been discussed with me in a language in which I understand.

### **CONSENT TO USE THE ZOOM BASED TELEHEALTH SERVICE**

**Zoom is the technology service that can be used to conduct telehealth videoconferencing appointments. It is simple to use and there are no passwords required to log in. By signing this document, I acknowledge:**

1. Zoom is NOT an Emergency Service and in the event of an emergency, I will use a phone to call 911.
2. Though my provider and I may be in direct, virtual contact through Zoom, neither Zoom does not provide any medical or healthcare services or advice including, but not limited to, emergency or urgent medical services.
3. Zoom facilitates videoconferencing and is not responsible for the delivery of any healthcare, medical advice or care.
4. I do not assume that my provider has access to any or all of the technical information in Zoom – or that such information is current, accurate or up-to-date. I will not rely on my counselor to have any of this information in Zoom.
5. To maintain confidentiality, I will not share my telehealth appointment link with anyone unauthorized to attend the appointment.

**By signing this form, I certify:**

- That I have read or had this form read and/or had this form explained to me.
- That I fully understand its contents including the risks and benefits of the procedure(s).
- That I have been given ample opportunity to ask questions and that any questions have been answered to my satisfaction.

**Name (print):** \_\_\_\_\_ **Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_